



H.R. 2989 CALL GUIDE

OPERATION

BROKEN SILENCE



1. Know Who You're Calling. If you're not sure who your Representative is, visit the following link and enter your zip code to find out:

<http://www.house.gov/representatives/find/>

2. Complete Your Message. We've created an easy-to-use call template below. Fill in the blanks and read it over a few times before you call.

*Hello, my name is _____ and I live in city _____, state _____.
I am calling today about the deteriorating situation in South Sudan and to ask if Congress man or woman _____ last name _____ will cosponsor H.R. 2989, the South Sudan Peace Promotion and Accountability Act. This legislation provides the United States an opportunity to renew our country's leadership in the South Sudan peace process and create positive change on the ground.*

3. Make The Call. When you call your Representative's Washington D.C. office one of their staff members will answer of the phone or you will be prompted to leave a voicemail. Clearly state your written message above. Unless the staffer asks some questions, the call should take no longer than one minute.

After the staffer confirms your message or asks questions, provide your contact information and ask for a good time to call back for an update.

4. Follow Up. Forgetting to follow up has been cited as one of the biggest reasons Members of Congress don't follow through with what you asked them to do. Following up keeps H.R. 2989 on the agenda. Be sure to call back, write an email, or meet at your district office, whatever followup action you set up with the staff member on the phone.

If your Representative has not become a cosponsor after your first followup, schedule a time every week to call back and check in. Put a weekly reminder in your phone, email calendar, or daily planner on when to call you Representative's Washington D.C. office to see if your Representative has become a cosponsor.

If you've followed up several times without any progress, contact us at info@operationbrokensilence.org for additional guidance.